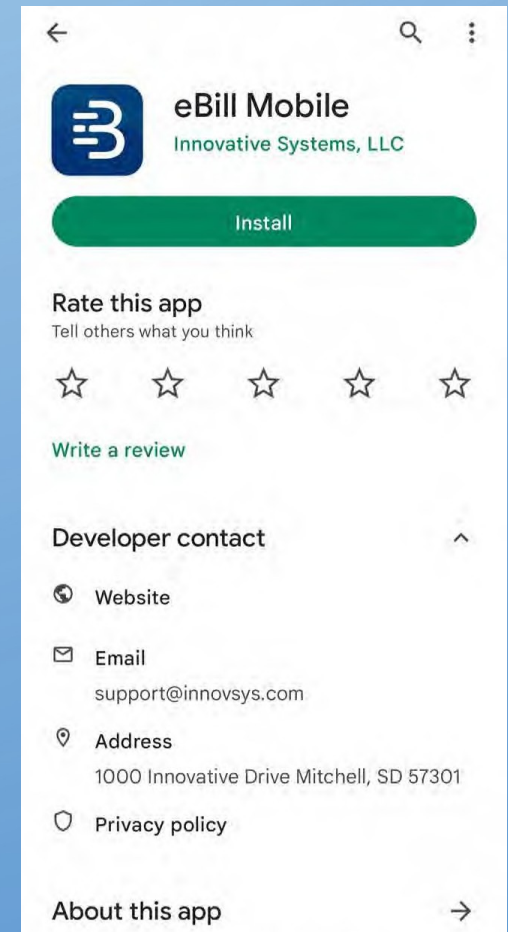




# How to set up eBill Mobile on your device:

## Download the eBill Mobile app(available on Google Play or Apple App Store)





How to set up eBill Mobile on your device:

If you have an eBill account created, enter  
your username and password.

If you need to create an account, click on  
Register Here.

←

**PENN**  
BROADBAND

Username  
Please enter a username.

Password Password  
Please enter a password.

[Forgot Password?](#)


**LOGIN**


Don't have an account?  
[Register Here](#)



Enter your invoice number and amount due  
from your most recent invoice.







Must have numeric invoice number.


Must enter an amount due.


Please enter your invoice number  
and amount due as they appear on  
your most recent invoice.



**Enter your contact email,  
create a password,  
create a security question,  
& answer to register  
your account.**



 Setup Account



Must have a valid email address

Password must contain at least 6 characters, a lowercase letter, and one or more of the following: uppercase letter, number, special character.

Confirm Password

Security Question

Must select a security question.

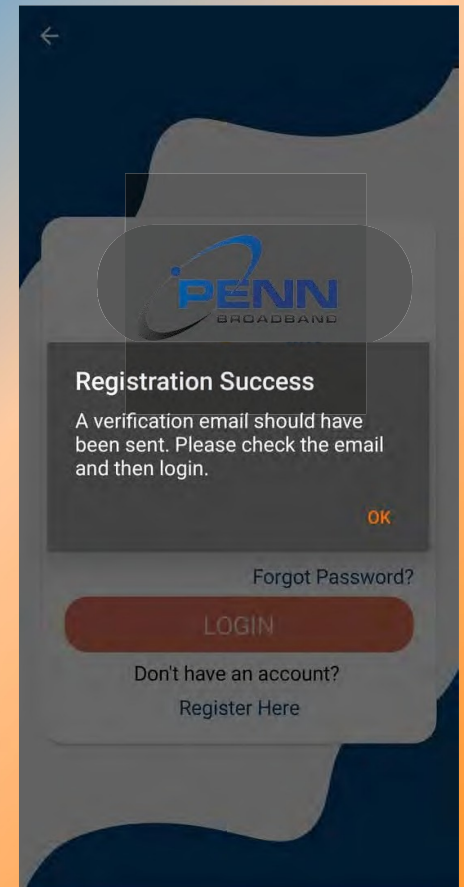
Security Answer

Must answer the security question.

REGISTER



**After registering the account  
you will receive this notification  
to check you email to verify  
your account.**








**After registering the account  
you will receive this notification  
to check you email to verify  
your account.**

←

**PENN**  
BROADBAND

 **Username**  
Please enter a username.

 **Password**   
Please enter a password.

[Forgot Password?](#)

**LOGIN**

Don't have an account?  
[Register Here](#)



nep@nep.net  
To

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

**NEP E-BILL ACCOUNT CONFIRMATION**


Thank you, for registering for NEP E-Bill, the online way to view and pay your invoice. Your account has been created, but has not been activated. In order to activate your account, we need you to click the link below to confirm that this is a valid email address. If you are unable to click on the the URL you may copy the entire address into your browser.

<https://e-bill.nep.net/ebill/Registration/ConfirmEmailAddress?confirm=901ba917-ba38-6dde-baf5-4d65013d7c18>

If you were not the person who initiated this request, please contact us immediately. We appreciate your business and look forward to serving you in the future. If you have any questions about your bill, or would like to request more information, feel free to contact us at 1-866-785-3131.

Always remember that we will never ask for your login/password or other personal information when contacting you via email concerning your account with us. If you have any questions or concerns about this email, please feel free to contact us at 1-866-785-3131.

We thank you for your continued business with us and look forward to serving you in the future!



**The North-Eastern Pennsylvania Telephone Company**  
720 Main Street  
Forest City, PA 18421

Monday - Friday: 8 a.m. - 5 p.m.  
Phone: 1-570-785-3131  
Toll Free: 1-866-785-3131

When you get this email, please click on the link to activate your E-Bill account.



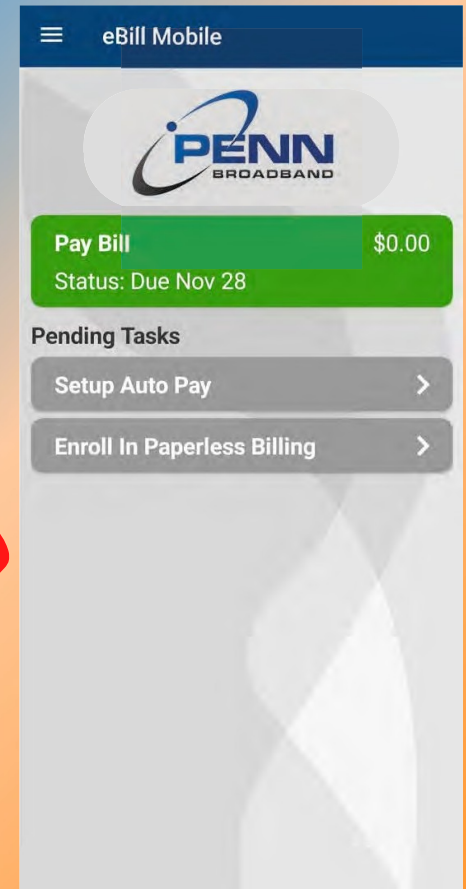
After clicking the verification link,  
you can log in with your  
username & password to  
access your account.




The screenshot shows a mobile app interface for Penn Broadband. At the top left is a back arrow. The Penn Broadband logo is centered at the top. Below the logo are two input fields: 'Username' with a person icon and 'Password' with a lock icon. Both fields have placeholder text: 'Please enter a username.' and 'Please enter a password.' respectively. To the right of the password field is a toggle icon. Below the password field is a link that says 'Forgot Password?'. At the bottom of the form is a large orange 'LOGIN' button. Below the button are two links: 'Don't have an account?' and 'Register Here'.

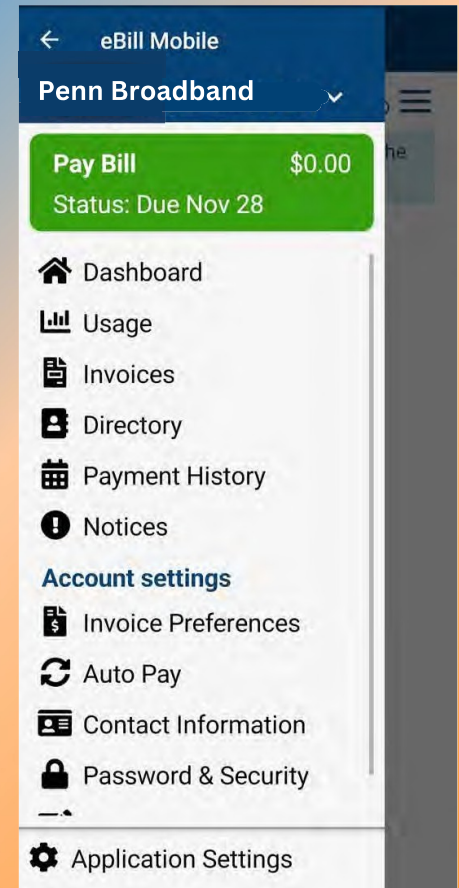


**This will be your homepage when  
you log into your account.**






When you click on the menu tab  it will bring up different options for your account.



**Email account changed?**  
**You can update your information**  
**from the account settings tab!**




 Settings

Change Username/Primary Email

Username

nep@nep.net

UPDATE USERNAME

  
Updating...

**Need to change your password?  
You can also do this on the eBill app!  
Click on Password & Security in  
the menu.**




2:47


☰ Password & Security


Security Question  
On what street did I grow up? ▼

Security Answer  
Must have an answer.

CHANGE SECURITY QUESTION

Current Password   
Must enter current password.

New Password   
Must enter a new password.


Confirm Password 


UPDATE PASSWORD

III □ <

This will be your homepage when  
you log into your account.



 eBill Mobile

 You are not currently enrolled in Auto Pay

**\$0.00**

-

**\$0.00**

Current Balance

Pending

**\$0.00**  
Amount Due  
November 28


☒ Amount

Payment must be a positive number.

Payment Method

No payment options available.

REVIEW PAYMENT

 Setup Auto Pay

Want to have us take your payment  
out every month?  
Sign up for auto pay!  
It's free and you can find it under  
Auto Pay selection in the menu.

A screenshot of a mobile app interface for 'Auto Pay'. The header is dark blue with a hamburger menu icon, the text 'Auto Pay', and a refresh icon. Below the header is a blue banner with a white information icon and the text 'You are not currently enrolled in Auto Pay'. The main section is titled 'Payment Options' and contains a 'Select Payment Day' dropdown menu with '26' selected. Below this is a 'Payment Methods' dropdown menu with a red border and a red icon to its right. Underneath the dropdown is the text 'No payment options available.' At the bottom of the screen is a red button with the text 'USE FOR AUTO PAY'.