



720 Main Street, Forest City, PA 18421 • Phone: 1-888-785-7795 • Email: service@pennbroadband.com

Dear Affordable Connectivity Program Customer,

The Federal Communications Commission (FCC) has announced that due to the lack of funding, the month of April will be the last funded month of the Affordable Connectivity Program (ACP). This means that you will no longer receive a discount on your internet service beginning May 2024. If you decide to continue internet service with Penn Broadband, you will be subject to our undiscounted internet rates and general terms and conditions which you agreed to upon enrollment. You can change your service with Penn Broadband or opt out of continuing your service at any time.

If you have any questions or would like to change or cancel service please call our office at 1-888-785-7795 Monday through Friday, 8:30 am – 4:30 pm.

Thank you,

Holly Mindas
Customer Service Manager